

This directory provides a list of Eon Health's network providers. To get detailed information about your health care coverage and complete description of your prescription coverage, including how to fill your prescriptions, please review your Evidence of Coverage and 1) Eon Select and Eon Choice formulary, 2) Eon Silver and Eon Gold formulary, or 3) Eon Deluxe formulary.

If you join an Eon Health plan that requires use of network providers, you must use network providers to obtain medical care and services. You will have to choose one of our network providers who are listed in this directory to be your **Primary Care Provider** (PCP). The term "PCP" will be used throughout this directory. Generally, you must get your health care services from your PCP. A PCP is not required with the Eon Health PPO plans.

A PCP should be your first point of contact for undiagnosed health concerns or health problems and routine health care needs. In addition to providing you care, your PCP will help arrange or coordinate the covered services you get as a plan member. This includes your x-rays, laboratory tests, therapies, care from doctors who are specialists, hospital admissions, and follow-up care. Referrals are not required with Eon Health HMO and PPO plans, but your PCP should be your primary resource to use when seeking specialist and hospital care and coordination of your medical services.

The "network providers" listed in this directory have agreed to provide you with your health care/ vision/dental services. You may go to any of our network providers listed in this directory. If you have been going to one network provider, you are not required to continue to go to that same provider. In some cases, you may get covered services from non-network providers.

**PPO Plans (Eon Gold and Eon Choice):** Out-of-network/non-contracted providers are under no obligation to treat Eon Health members, except in emergency situations. For a decision about whether we will cover an out-of-network service, we encourage you or your provider to ask us for a pre-service organization determination before you receive the service. Please call our customer service number or see your Evidence of Coverage for more information, including the cost sharing that applies to out-of-network services.

In cases where non-contracting providers submit a bill directly to you, you should not pay the bill, but should submit it to Eon Health for processing and determination of your liability, if any. Please send the bill to the following address: Eon Health, Attention: Member Services, 3620 Enterprise Way, Miramar, FL 33025.

You may get covered emergency medical care whenever you need it from the nearest hospital or provider. You don't need to get approval first from Eon Health or your doctor. If you have an emergency, Eon Health will talk with the doctors who are giving you emergency care to help manage and follow up on your care. The doctors who are giving you emergency care will decide when your condition is stable and the medical emergency is over. After the emergency is over, you are entitled to follow-up care to be sure your condition continues to be stable. Your follow-up care will be covered by our plan.

**HMO Plans (Eon Deluxe, Eon Silver and Eon Select):** You must use plan providers except in emergency or urgent care situations or for out-of-area renal dialysis. If you obtain routine care from out-of-network providers, neither Medicare nor Eon Health will be responsible for the costs.

**PPO Plans (Eon Gold and Eon Choice):** Eon Health pays for covered services when you visit a doctor or medical facility that is not included in the Eon Health network. Except for emergencies or urgent care, it may cost more to get care from out-of-network providers than if network providers are used.

**What is the service area for Eon Health?**

The counties in our service area are listed below.

State	Service Area
Georgia	Baker, Baldwin, Banks, Barrow, Bibb, Bleckley, Bryan, Butts, Chatham, Cherokee, Clayton, Clinch, Crawford, Dawson, DeKalb, Dodge, Dooly, Fayette, Forsyth, Franklin, Greene, Hancock, Hart, Heard, Henry, Houston, Jasper, Jones, Lamar, Lumpkin, Macon, Madison, McIntosh, Meriwether, Monroe, Morgan, Newton, Oconee, Oglethorpe, Peach, Pickens, Pike, Pulaski, Putnam, Rabun, Rockdale, Schley, Screven, Stephens, Talbot, Taliaferro, Taylor, Twiggs, Walton, White, Wilcox, Wilkinson counties
South Carolina	Beaufort, Chester, Colleton, Fairfield, Greenville, Hampton, Jasper, Lee, Saluda, Spartanburg, Union counties

**How do you find Eon Health providers in your area?**

The Eon Health Provider Directory contains participating providers within our service area. There are provider sections in the directory, such as participating hospitals and specialists, where we list facilities and providers within our service area to provide you with comprehensive network information.